

DDD Notice No. 19090 posted June 10, 2019 HEALTH NETWORK SYSTEM (HNS) AND NARCOTICS MONITORING SYSTEM (NMS) OUTAGES NOTIFICATION TO ODP AGENCIES

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Schedule of Network Downtime

Please be advised of the following HNS and NMS outages on June 16th, 2019 to accommodate a scheduled maintenance.

A maximum of One (1) hour between 03:00 a.m. and 04:00 a.m. on Sunday, June 16th, 2019.

The system will resume back to normal at 04:01 a.m. on Sunday, June 16th, 2019.

Online Claims Adjudication (OLTP) and Monitored Drugs Information Submission to NMS will not be available during this time.

Pharmacy e-mail (ONE Mail), Drug Profile Viewer (DPV), and the Digital Health Drug Repository (DHDR) services through eHealth Ontario will be available during this time.

If you have any questions, please call the ODB Help desk at toll-free number 1 (800) 668-6641.