

## **HEALTH NETWORK SYSTEM (HNS) AND NARCOTICS MONITORING SYSTEM (NMS) OUTAGES NOTIFICATION TO ODP AGENCIES**

### **Schedule of Network Downtime**

Please be advised of the following HNS and NMS outages on August 1<sup>st</sup>, 2019 to accommodate an emergency issue.

**A maximum of 30 minutes between 12:00 a.m. and 12:30 a.m. on Thursday, August 1<sup>st</sup>, 2019.**

The system will resume back to normal at 12:31 a.m. on Thursday, August 1<sup>st</sup>, 2019.

Online Claims Adjudication (OLTP) and Monitored Drugs Information Submission to NMS will not be available during this time.

Pharmacy e-mail (ONE Mail), Drug Profile Viewer (DPV), and the Digital Health Drug Repository (DHDR) services through eHealth Ontario will be available during this time.

If you have any questions, please call the ODB Help desk at toll-free number 1 (800) 668-6641.